

لغاية Uur Purpose

سوّياً نفتح آفاقاً جديدة

To unlock

as one

Values

أساسنا الئصالة والحفاوة Authentic, first and foremost

نتعاون لتقديم قيمة ملموسة Creating value through connection

الريادة بلا حدود Relentlessly pioneering نقدم تجربة بسيطة وسلسة Pursuing simplicity



## **Investor Presentation**

30<sup>th</sup> September 2024 nbo.om



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Comparative figures have been reclassified where appropriate to conform to the presentation and accounting policies adopted in the consolidated financial statements.

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- Key Messages and Priorities
- Operating Environment
- National Bank of Oman Introduction
- Financial Performance
- Appendix





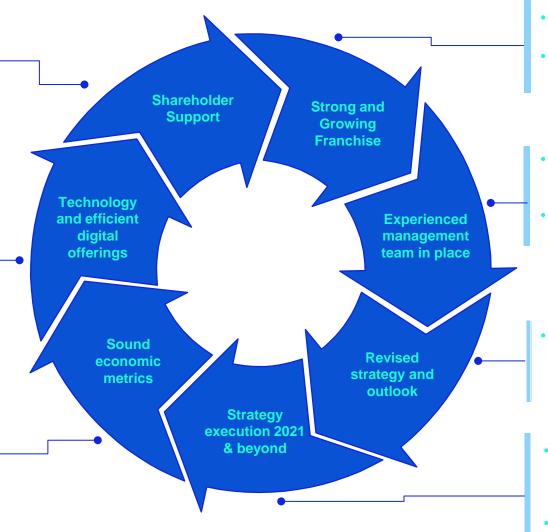
## **Key Messages**



- Strong shareholder base Commercial Bank PQSC (CB) and Suhail Bahwan together hold over 49%.
- Strong relationship with Government institutions on the back of ownership >35%.

 Significant investment in technology to offer customers efficient digital experience.

- On the back of current oil prices, Oman has managed its finances in a prudent manner.
- Well established and easy access to stable and significant deposits from Government and Government-related entities.



- Founded in 1973 and is the oldest bank and the first local bank to complete 50 years.
- Long term relationships with prominent companies, Government related entities and individuals.
- A well-established senior management team formed between 2020-2021, with significant expertise in the banking sector.
- The new team brings a collective experience of over 100 years in banking.

- Our current five-year strategic road map approved by board in 2020, with the overall objective to regain and increase market share while significantly increasing profitability metrics.
- Having completed over 75% of our five-year strategy plan (2021-2025), NBO has gained market share in both loans and deposits, after years of market share loss.
- We aim to execute on our strategic priorities at pace.

# Oman's Economic Overview Economic Diversification Strategy With Fiscal Prudence



#### **MACRO ECONOMY**



#### **Oman's Nominal GDP**

Was at USD 54.5 bn in H1-24, a growth of 2.6% over H1-23; with estimated fiscal surplus of USD 1.2 bn (YTD Aug-24).



#### **Public Debt**

Public Debt reduced to OMR 14.5 bn by end of H1-2024 from OMR 15.3 bn in 2023.



#### Oil Price

Average Brent crude price for YTD Aug-24 exceeded \$80/barrel.



#### Oman's Rating Outlook

S&P upgraded Oman's rating to BBB- with "Stable" Outlook

#### **OVERVIEW**

- The Sultanate of Oman is the second largest country by geographical area among the countries of the GCC region, after Saudi Arabia. It is spread over 309,500 km2 and has a 2,092 km coastline. It is strategically placed at the mouth of the Arabian Gulf.
- Population of Oman is approximately 5.2 million (Sep 2024), with Omani nationals comprising 3.0 million and expatriates comprising 2.2 million of the overall figure. Population has increased by 1.9% YoY.
- Oman's Real GDP increased by 1.9% YoY in H1-24.
- Public Government debt as a percentage of GDP has declined to 33% by the end on Jun-24, from 36.5% in 2023.
- Government has recorded an estimated fiscal surplus of USD 1.2 billion as of August 2024.
- Government has budgeted a deficit of 1.5% of GDP in 2024 with an assumed oil price of USD 60 per barrel.

#### SOCIOLOGICAL



#### **Maternity Insurance**

Employers to pay 1% subscription based on full wages with no ceiling



#### Rising CSR Expectations

Participation in all Governorate development plans, Smart City loans & Govt. Secondments





#### Disability & Elder Person

CBO mandates financial inclusion for disabled and elderly, offering them tailored products and branch facilities



#### **Demographic Profile**

Gen Z constitutes ~40% of total population; high aptitude to embrace digital services

## **TECHNOLOGICAL**



#### **Open Banking API**

Open Banking gaining prominence with some banks launching Open Banking APIs.



#### **RegTech Initiatives**

Higher investments in RegTech anticipated with the rising regulatory mandates & payments landscape transformation



#### **Digital Bank Guidelines**

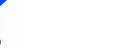
CBO released draft guidelines for the licensing of Digital Banks



#### **Cyber Security**

Guidelines launched by CBO to further strengthen the Cyber Security & Resilience Risk framework

#### **MARKET**



#### **New Regulations**

New directives expected from CBO for separation of Islamic, Investment Banking & Digital business activities



#### **Privatization**

Multiple government owned companies accessing markets to raise funds via IPOs e.g. OQEP, OQGN and Abraai.



#### Innovation

Initiatives like BNPL, Tokenization and other innovations require reliance on technical expertise and involve collaboration with knowledge partners



#### New Entrants

Two new GCC lenders (Mashreq & Gulf International Bank); new local bank (OIB) & reorientation of OHB

## **ENVIRONMENTAL**



#### **ESG Disclosures**

All companies listed with MSX are mandated to report ESG related metrics from 2025 onwards



#### **Estidamah**

MOFs National program for fiscal sustainability across Banking & Capital Markets



#### **Smart Cities**

Multiple sustainable future city projects announced across Oman, including Sultan Haitham City



#### Green Financing

All banks to contribute to the ongoing effort to secure green funds



# Oman's Economic Overview Economic Diversification Strategy With Fiscal Prudence



#### SULTANATE OF OMAN ECONOMIC SNAPSHOT

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	Geography	309,500 km², Oman is the second largest country in the GCC region
	Population	5.2 million (Aug-24, NCSI)
	Credit Rating	Moody's: Ba1 (Positive); S&P: BBE (Stable); and Fitch: BB+ (Stable)
	Nominal GDP	USD 57.5 billion (H1-24, NCSI)
	GDP per Capita (annualized)	US\$ 20,920 (H1-24, NCSI)
	Fiscal Surplus	Surplus c. 6.6% of GDP (2023,

CBO)

#### POSITIVE RATING OUTLOOK BY ALL RATING AGENCIES

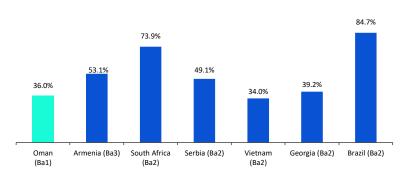
**Moody's:** The upgrade reflects Moody's expectation that there will be further improvements in Oman's debt burden. A lower debt burden increases the sovereign's resilience to potential future shocks, and the improving track record of fiscal prudence and policy effectiveness increases the likelihood that the stronger debt burden and debt affordability metrics will be maintained in the next few years even if oil prices become less supportive.

**S&P:** We forecast Oman will be in a small net general government asset position by the end of 2024, compared with a net debt position of 19% in 2021. The authorities also remain committed to advancing their longer-term structural reform agenda aimed at strengthening economic resilience.

**Fitch:** The upgrade reflects the use of high oil revenues to pay down debt and spread its maturity, spending restraint reducing external risks, and an increase in Fitch's oil price forecast. The upgrade also incorporates our view that the government will not backtrack on recent fiscal consolidation measures.

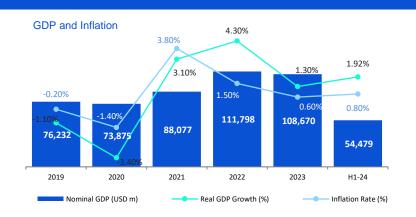
#### MODERATE DEBT TO GDP LEVELS AS COMPARED TO BA RATED PEERS

#### Gross Government debt to GDP (2023 estimates)

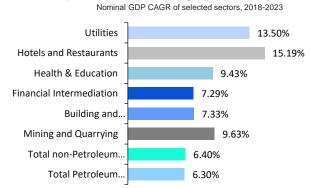


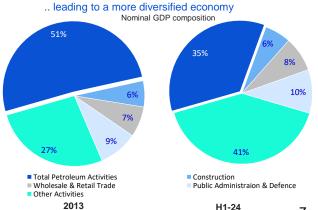
Source: Bloomberg & International Monetary Fund (IMF).

#### CHALLENGING MACROECONOMIC CONDITIONS WITH A WELL DEFINED ECONOMIC DIVERSIFICATION PLAN



#### .. with Non-hydrocarbon sectors having commendable growth





Source: National Center for Statistical Information (NCSI).

## **The Oman Banking Sector**

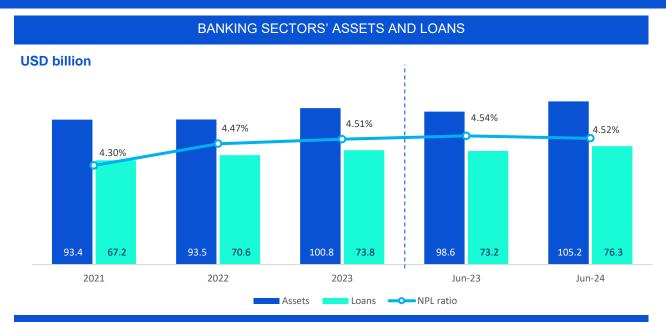


#### **OVERVIEW**

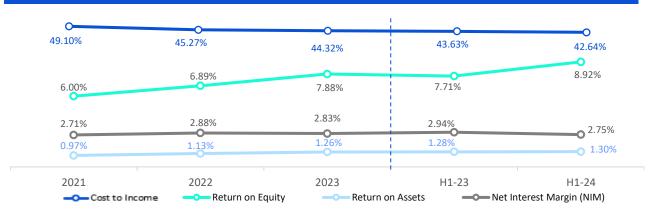
- Aggregate deposits for the banking sector as on Jun-24 showed a YoY growth of 11.9%. Loans for the same period grew by 4.3% YoY.
- However, the Omani banking system is fairly concentrated with top four banks (NBO included) accounting for nearly three-fourths of total banking credit and 84% of banking profits.
- Banking assets have shown 4.1% CAGR as of Jun-24 over the last 5 years and there has been an improvement in banks' profitability and asset quality metrics since 2020.
- CBO, a strict but supportive regulator has introduced various regulations to support banks as well as borrowers.
- Strong business and consumer confidence and a further recovery in tourism will support the non-oil economic sector.
- Growth in non-oil economic sector is expected to increase to 3.0% in 2024 as against 2.5% in 2023.

#### RATING OUTLOOK-BANKING SECTOR

- Moody's upgraded rating outlook of major banks in Oman from Neutral to Positive.
- Profitability will remain steady, and banks will maintain solid capital buffers. Deposit growth will continue to lag loan demand, keeping funding flows relatively tight. Overreliance on government deposits remains a key risk for the banks.
- Oman banking sector has ample liquid resources, which are adequate to cover its market funding exposure.
- Government's capacity to support country's banks has improved, driven by a reduction in Oman's debt burden.



## KEY RATIOS OF BANKING SECTOR



Source: Published FS of six listed Omani banks including NBO

## **Oman & Sustainability Development**



#### **OVERVIEW**

- Development of social, economic and environmental aspects of society has been a national objective since the launch of Oman's 2040 Vision towards sustainability.
- Oman's geographical position and biodiversity provides favorable conditions and significant protentional for green and circular growth.
- The Bank is expected to align with Oman Vision 2040 and Net Zero commitments by 2050 as well as Oman Sustainable Finance framework from Ministry Of Finance.
- MSX mandated all listed companies to report on their ESG performance by 2025 Q1, in compliance with the GCC ESG Disclosure Metrics for listed companies.
- Projected green and social government expenditure for 2040 will further support these initiatives.



#### **Net Zero 2050 Targets:**

- GHG Emissions reduction of 21% by 2030, 54% by 2040, 92% by 2050 – Last 8% gap to be bridged by leveraging Decarbonization Technologies
- Generate 20% of electricity from Renewable Sources by 2027



#### **Oman Vision 2040 Pillars:**

- · People & Society
- Economy & Development
- Governance & Institutional Performance
- Sustainable Environment
- Building Hydrogen-Centric Economy



## **Key Objective under MOF Strategy:**

- Issue Sustainable Financial Instruments (Green, Social and Sustainability bonds, Loans or Sukuk) for investment in projects that deliver environmental and social benefits
- SEZAD (Special Economic Zone At Duqm) will play an important role in developing Green projects i.e. Green hydrogen & Green ammonia) which will be supplied by wind/solar electricity.
- Oman's first sustainable cities are being developed (Sultan Haitham Smart City, & Yiti Sustainable City)

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## The First Omani Commercial Bank

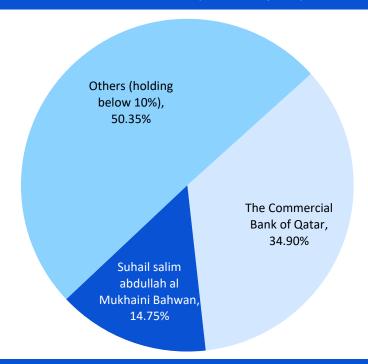


#### **OVERVIEW**

- National Bank of Oman SAOG ("NBO" or the "Bank") was the first incorporated Bank in the Sultanate of Oman ("Oman") - established in 1973 as a joint stock company, providing conventional and Islamic banking services.
- The Bank's shares are listed on the Muscat Stock Exchange ("MSX").
- The Bank employed 1,469 employees as of 30th September 2024 and is considered as one of the largest banks in Oman with total assets amounting to USD 13.0 billion as of 30th September 2024.
- As of 30th September 2024, the bank's serves approximately half a million retail customers and 28,100 corporate and SME customers via 67 branches and 223 ATM and CCDM units.
- In addition, the Bank has two overseas branches in the UAE (Dubai and Abu Dhabi) and is ongoing legal closure of its branch in Egypt.
- The Bank operates via four main segments namely, Retail banking, Wholesale banking, International banking and Islamic banking.
- As of 30th June 2024, the Bank's market share was approximately 12.7% of loans and 13.2% of deposits.

	KEY	FINANCIA	ANCIALS - NBO			
In USD Millions	2021	2022	2023	Sep-23	Sep-24	
Total Assets	10,600	11,153	12,525	11,699	12,958	
Net Loans	8,022	8,742	9,108	9,032	9,905	
Deposits	7,579	7,966	9,376	8,570	10,322	
Operating Income	320	359	379	287	291	
Net Profit	79	125	151	96	103	
Tier 1	15.0%	16.3%	16.3%	15.9%	15.4%	
Total CAR	15.8%	16.9%	16.9%	16.5%	15.9%	
Loans to Deposit Ratio	105.9%	109.7%	97.1%	105.4%	96.0%	
NPL Ratio	5.3%	4.9%	4.5%	4.7%	4.4%	
Cost/Income	51.5%	43.8%	42.4%	42.2%	41.1%	

#### OWNERSHIP (as of 30th Sep 2024)



#### **CREDIT RATING**

Rating Agency	Period	Long-term Rating	Outlook
Moody's	September 2024	Ba1	Positive
Fitch Ratings	June 2024	ВВ	Stable

## **Our Priorities**



## **Strategic Priorities**

## 1 | Safeguard

In context of the uncertain conditions ensure the bank maintain healthy levels of funding and capital, whilst guarding asset quality

## 2 | Value Creation

Actively drive cost optimization plus bolstering income by focusing on low risk revenues streams and leveraging existing client base & partnerships

## 3 | Sustainability

Continue to invest into build lasting

Sheet Balance

Model

Business

## Liquidity



Capital



**Asset Quality** 



Revenue



**Optimization** 



**Partnership** 



capabilities and digitise the bank's operating model for greater appeal and scale

Operating Model 3

**Brand** 



**Digital-Channel** 



**People** 



## **Integrating ESG into Our Strategic Vision**



## Liquidity



investments, and sustainability-

linked loans—is expanding rapidly.

sustainable

Create new lending opportunities Enhanced risk management and and attract deposits from clients credit lower losses interested in sustainable investment sustainable practices options, as the market for Access to lower cost of capital finance—including through our commitment to ESG green bonds, social impact

standards

Attracting new sources of capital aligned with sustainability goals

Increased profitability and capital generation

## **Capital**



through

## **Asset Quality**



## **Digital-Channel**



- Proactive risk management strategies for ESG-related risks
- Ensuring future-proofing assets
- Lower default rates through enhanced due diligence and monitoring of ESG factors
- Attract environmentally socially conscious customers
- Become a leader in sustainable finance
- Offer innovative and differentiated financial products and services
- In line with Bank's digital transformation

## **Integrating ESG into Our Strategic Vision**



## People Brand





- Stronger customer loyalty and brand advocacy through gender diversity and ESG initiatives
- Enhance reputation and trust within community
- Competitive edge in attracting and retaining top talent
- A brand image that aligns with Oman's national goals

## Revenue



- Opportunity to provide services regionally and engage in international ESG-focused bonds and sukuk
- New sources of revenue
- New market segment

## **Optimization**



- Enhanced resource allocation by prioritizing ESG risk mitigating efforts before they affect the Bank
- Streamlined decision making process
- Adopting environmentally sustainable practices leading to cost saving, operational efficiency and reduced carbon footprint

## **Partnership**



- Aligning with Government priorities to support national goals through sustainable development projects in Oman
- Developing innovative financial solutions, such as partnerships with clean energy companies

## **NBO - ESG Commitment**



#### **ESG TRANSITION /OVERVIEW**

- The Bank recognizes that implementation of ESG practices aligns with the organization's vision and its stakeholder's values.
- A management ESG Committee was formed in 2023 to oversee ESG transition and compliance across the Bank.
- The Bank is to report on their 30 ESG metrics and publish a stand-alone ESG report by 2025 Q1 in compliance with MSX Disclosure guidelines.

## ROADMAP FOR ESG IMPLEMENTATION

As of now, the Bank is set to achieve the following key milestones:

- ESG Risk Mitigation Strategies
- Framework for Climate Risk assessment with Portfolio Analysis
- ESG Policy Document

#### TARGETS – 2025 AND BEYOND

- Sustainable Financing
- Organizational Implementation
- Upgrading the current reporting to include a comprehensive ESG reporting framework
- Comprehensive Communication Strategy
- Capital allocation towards sustainable projects
- Issuance of Green Finance Instruments



## **Key Financial Highlights**



Net Profit YTD Sep-24 was USD 118.7 million, an increase of 5.5 per cent over the corresponding period in the previous year.

Customer Deposits as on 30th September 2024 are at USD 10.3 billion, a growth of 20.5 per cent over the same period of last year. Gross Loans and Advances as on 30th September 2024 are at USD 10.3 billion, grown by 9.2 per cent over the same period last year.

Net Impairment YTD Sep-24 was USD 31.3 million, compared to USD 32.0 million for the corresponding period last year, a reduction of 2.0 per cent.

Total Assets as on 30th September 2024 was USD 13.0 billion, an increase of 10.8 per cent compared to last year. Liquid Assets Ratio as of 30th September 2024 improved to 20.7 per cent compared to 20.0 per cent for the corresponding period last year.

Fee Income YTD Sep-24 grew strongly by 16.9 per cent from USD 70.1 million to USD 82.0 million.

## **NBO - Operating Performance**



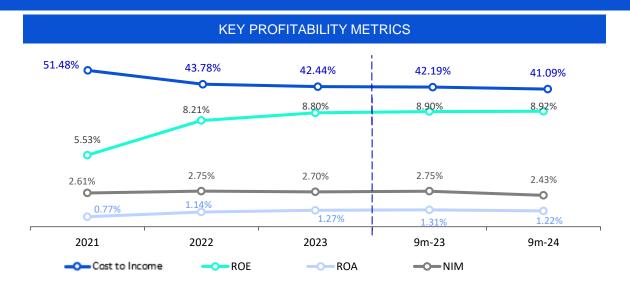
#### **OVERVIEW**

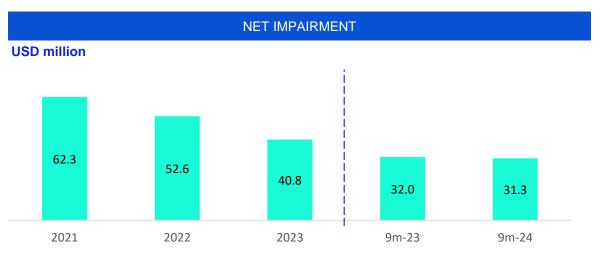
- Net interest income for YTD Sep-24 decreased by 3.5% compared to the previous year. This was mainly driven by higher cost of funds and new loans particularly in GRE sector.
- Cost-to-income ratio for YTD Sep-24 decreased to 41.1% compared to 42.2% for the corresponding period last year on the back of robust control on operating expenses. However, the bank continues to invest in people and technology.
- Return metrics decreased slightly ROAA for YTD Sep-24 was 1.22% compared to 1.31% in YTD Sep-23. ROAE for YTD Sep-24 was 8.92%, higher by 2 bps as compared to 8.90% in YTD Sep-23.
- Net impairment decreased by 2.0% to USD 31.3 mn in YTD Sep-24 from USD 32.0 mn in YTD Sep-23 The reduction is on account of improved asset quality, lower NPLs and higher recoveries.



Other Operating Expenses

Other Operating Income





## **Asset Quality**

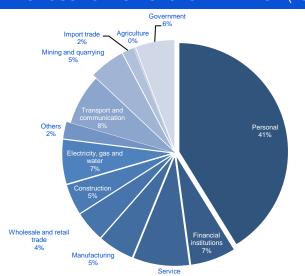


#### **OVERVIEW**

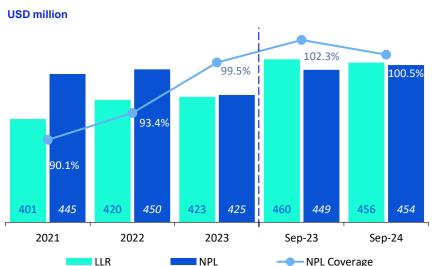
- Up to Sep 2024, the loan book grew by 8.7% and on a YOY basis, it has grown by 9.7%. Loan growth has been mainly driven by exposure to sovereign/GRE.
- The Bank has a diversified portfolio of loans/financing activities across several economic sectors
- With the continuous build-up of Stage 1-2-3 provisions, total provision as a percentage of loans stands at 4.4%. Provision coverage ratio declined to 100.5% in Sep-24 from 102.3% in Sep-23.
- NPL ratio improved from 4.7% in Sep-23 to 4.4% in Sep-24.
- Stage 2 as a percentage of Loans have come down from 21.8% in Sep-23 to 14.9% in Sep-24.

#### **GROSS LOAN EXPOSURE BY STAGES USD** million 10,349 9,518 9,478 9,154 8,415 4.9% 5.3% 4.4% 15.3% 14.9% 18.1% 20.6% 21.8% 79.8% 80.8% 76.6% 74.9% 73.5% 2021 2022 2023 Sep-23 Sep-24 Stage 2 Stage 3

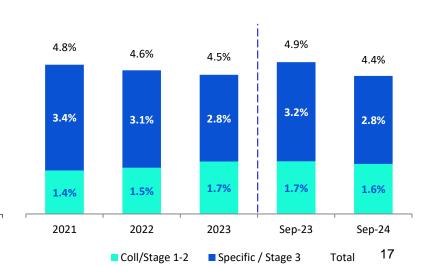




#### IMPAIRED ASSETS AND PROVISIONING



#### PROVISION HELD AS A % OF LOANS

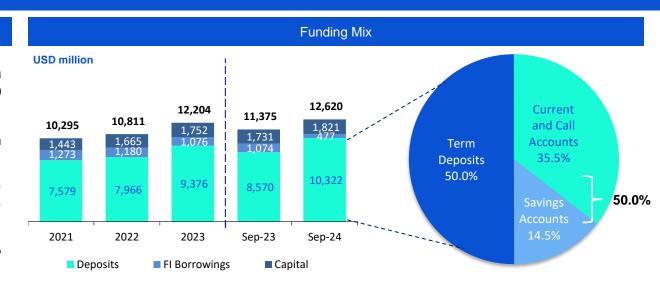


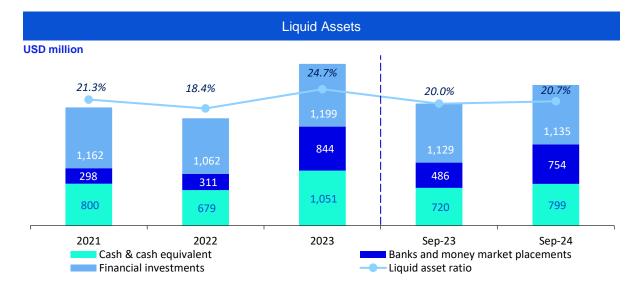
## Capitalization, Funding and Liquidity

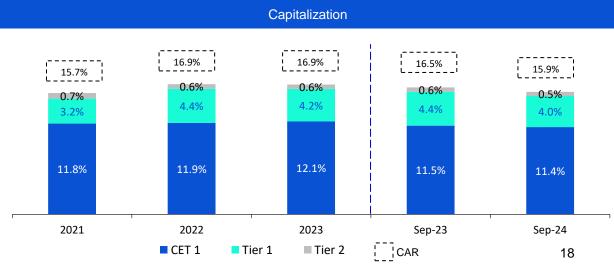


#### Overview

- Longer dated funding has complemented the bank's deposit base, resulting in a stronger Net Stable Funding Ratio of 108.7%, With a balanced deposit ratio of 50-50 between CASA and term deposits.
- Strong liquidity with liquid asset ratio representing 20.7% of total assets and a high liquidity coverage ratio of 233.7% as of 30th September 2024.
- Capitalization levels of 15.9% as of 30th September 2024 (excluding interim profits)
   vs. minimum total capital adequacy ratio of 13.5% (Central Bank of Oman guidelines)
   leaves a capital buffer of over 2.4%.
- The Bank's CET1 ratio is 11.4%, which is well above the regulatory minimum of 9.5% with a buffer of 1.9%.







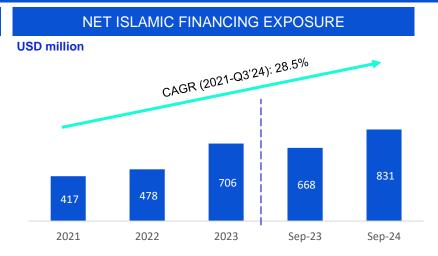
## **Muzn Islamic Banking**



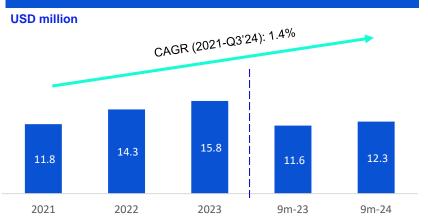
#### **OVERVIEW**

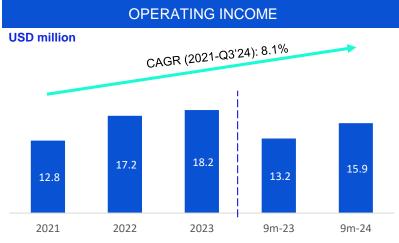
- Muzn Islamic Banking is the first licensed Islamic Banking Window operating in Oman since 2013 offering Shari'a compliant financial solutions for both retail and corporate customers.
- As of 2024, Muzn Islamic Banking operates 7 branches throughout Oman, enhancing accessibility for our growing customer base.
- Muzn assets have demonstrated a remarkable 33.5% CAGR as of September 2024 over the past three years, with net Islamic financing growing at 28.5% and net profit increasing by 79.7%.
- For the YTD ending September 2024, net profit reached USD 8.7 million, marking an impressive 222% increase compared to the same period last year.

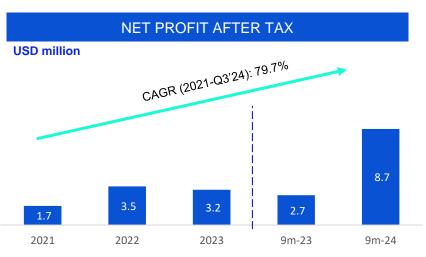
# TOTAL ASSETS USD million CAGR (2021-Q3'24): 33.5% 514 590 992 957 1,137 2021 2022 2023 Sep-23 Sep-24



#### NET INCOME FROM ISLAMIC FINANCING & INVESTMENTS







## **Balance Sheet**



Amount in USD Millions	2021	2022	2023	30-Sep-23	30-Sep-24
		ASSETS			
Cash & Central Bank	800	679	1,051	720	799
Due From Banks	298	311	844	486	754
Loans & Advances (Net)	8,022	8,742	9,108	9,032	9,905
Investments	1,162	1,062	1,199	1,129	1,135
Fixed Assets	156	148	145	186	209
Other Assets	163	211	178	146	156
Total Assets	10,600	11,153	12,525	11,699	12,958
		SHAREHOLDERS EQUITY			
- Share Capital	422	422	422	422	422
- Share Premium Reserve	90	90	90	90	90
- Legal and Other Reserves	155	157	161	162	164
- Retained Earnings	398	436	494	511	592
- Net Profit for the period	79	125	151	113	119
Net Worth (A)	1,143	1,230	1,318	1,298	1,387
Tier 1 Capital (B)	300	434	434	434	434
Net Worth (C=A+B)	1,443	1,665	1,752	1,732	1,821
		LIABILITIES			
Customer Deposits	7,579	7,966	9,376	8,570	10,322
Due To Banks	773	681	1,076	1074	477
Euro Medium Term Notes	500	499	-	0	0
Other Liabilities	306	343	321	323	338
otal Liabilities	9,157	9,489	10,773	9,967	11,137
Fotal Net worth and Liabilities	10,600	11,153	12,525	11,699	12,958
	. 5,500	.,,.	12,020	11,000	12,000

## **Income Statement**



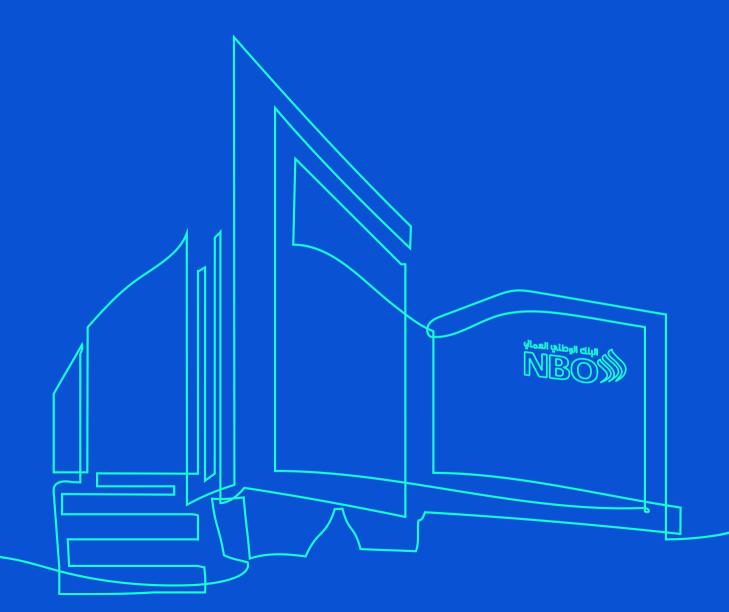
Amounts in USD Millions		For the year ended	For the period ended		
Details	31 Dec 2021	31 Dec 2022	31 Dec 2023	30 Sep 2023	30 Sep 2024
- Interest Income-Conventional	430.1	475.7	587.9	433.9	487.1
- Interest Income-Islamic	25.3	28.2	42.0	29.2	45.6
otal Interest Income	455.4	503.9	629.9	463.1	532.7
- Interest Expenses-Conventional	(204.1)	(221.1)	(316.6)	(228.8)	(291.5)
- Interest Expenses-Islamic	(13.4)	(13.9)	(26.2)	(17.7)	(32.2)
otal Interest Expenses	(217.5)	(235.0)	(342.8)	(246.5)	(323.7)
let Interest Income	237.9	268.9	287.1	216.6	209.0
on funded Income	82.5	90.1	91.8	70.1	82.0
otal Income	320.4	359.1	378.9	286.7	291.0
- Staff Costs	(101.0)	(95.4)	(99.3)	(74.9)	(75.8)
Other Operating Costs	(48.0)	(46.6)	(45.7)	(34.5)	(31.7)
Depreciation	(16.0)	(15.2)	(15.8)	(11.6)	(12.1)
otal Operating Expenditure	(164.9)	(157.2)	(160.8)	(121.0)	(119.6)
Pperating Profit	155.5	201.9	218.1	165.7	171.4
Gross Provisions	(75.6)	(68.9)	(62.2)	(48.2)	(46.5)
Recovery	13.3	16.3	21.4	16.2	15.2
let Loan Impairment	(62.3)	(52.6)	(40.8)	(32.0)	(31.3)
et Profit Before Tax	93.2	149.3	177.3	133.7	140.1
axation	(14.5)	(24.1)	(26.6)	(21.3)	(21.4)
et Profit for the period	78.6	125.2	150.7	112.4	118.7

Q&A





# Thank you



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